



Cabinet Office

Linda Humphries

@moominlounge

Government Digital Service

Document formats for the  
Content Clinic

We have a problem

It costs users money when we publish information in formats that they can't use.

Parents are being asked to buy new software so that their children can work in formats compatible with the software used in their schools.

Small businesses are being forced to pay for additional IT because of the way government asks for information.



**There are also problems  
for civil servants and  
public sector workers**

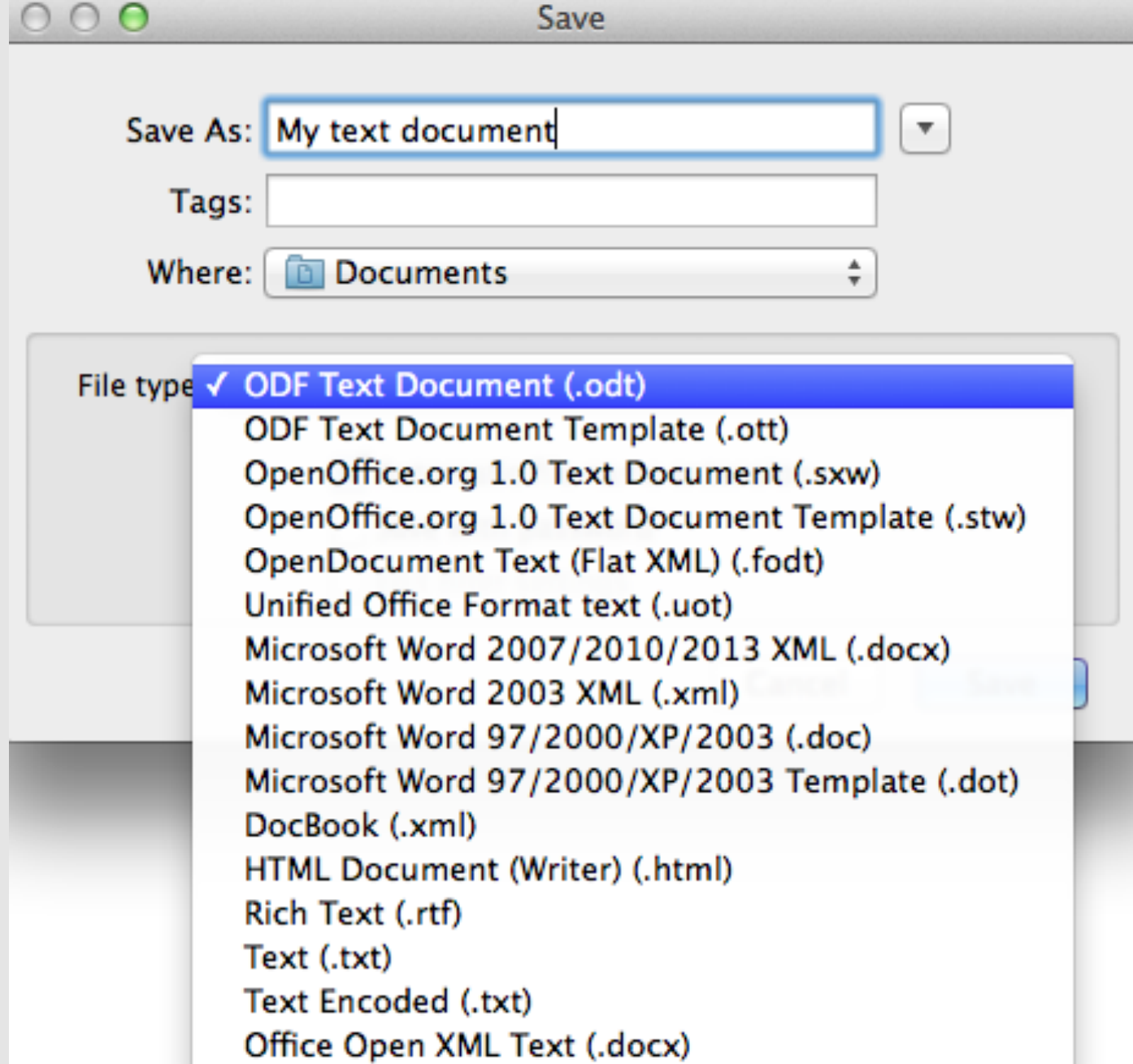
‘I can’t open this document!’

‘All the pictures in my presentation have disappeared!’

‘The text in my document has all moved around!’

# What causes the problem?






# Save

Save As:



Tags:

Where:  Documents

File type

✓ ODF Presentation (.odp)

ODF Presentation Template (.otp)

OpenOffice.org XML 1.0 Presentation (.sxi)

OpenOffice.org XML 1.0 Presentation Template (.sti)

Microsoft PowerPoint 97/2000/XP (.ppt)

Microsoft PowerPoint 97/2000/XP Template (.pot)

OpenOffice.org XML 1.0 Drawing (OpenOffice Impress) (.sxd)

Uniform Office Format 2 presentation (.uop)

Unified Office Format presentation (.uop)

ODF Drawing (Impress) (.odg)

# My spreadsheet ☆

File Edit View Insert Format Data Tools Add-ons Help All changes saved in Drive

Share...

New ▶

Open... ⌘O

Rename...

Make a copy...

Move to folder...

Import...

See revision history ⌘+Alt+Shift+G

Spreadsheet settings...

Download as ▶

Publish to the web...

Email collaborators...

Email as an attachment...

Print ⌘P

Arial

10

**B**

*I*

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A



D

E

F

G

Microsoft Excel (.xlsx)

OpenDocument format (.ods)

PDF document (.pdf)

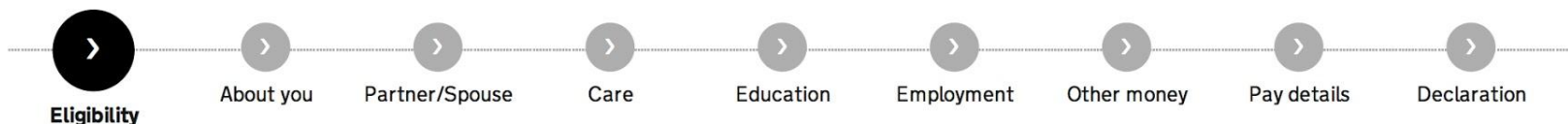
Comma-separated values (.csv, current sheet)

Tab-separated values (.tsv, current sheet)

Web page (.zip)

So what are we doing about it?

We're building services and tools which replace many of the forms we publish...



## Can you get Carer's Allowance?

### Does the person you care for get one of these benefits?

You can only qualify for Carer's Allowance if the Person you care for is in receipt of one of the qualifying benefits listed below.

#### Personal Independence Payment (PIP)

At either the standard or enhanced rate of the Daily Living Component.

#### The care component of Disability Living Allowance (DLA)

At the middle or highest rate.

#### Attendance Allowance (AA)

#### Constant Attendance Allowance (CAA)

At or above the normal maximum rate as an addition to Industrial Injuries  
Displacement Benefit (IIDB).

We're also changing the way we publish documents.

All government organisations will use the same, single format for editing documents.



# Open Document Format (ODF)

“Agreeing ODF as a common standard would be great as at present the docx vs doc vs pdf vs odf debate goes round and round and wastes a lot of time reformatting.”

When will this change happen?

# Technology leaders in departments are working out the best time for each department to switch over





# Welcome to GOV.UK

The best place to find government services and information  
**Simpler, clearer, faster**



## Contents

[Services and information](#)[Departments and policy](#)[More on GOV.UK](#)

## Services and information

### [Driving and transport](#)

Includes car tax, MOT and driving licences

### [Employing people](#)

Includes pay, contracts and hiring

### [Working, jobs and pensions](#)

Includes holidays and finding a job

### [Money and tax](#)

Includes debt and Self Assessment

### [Citizenship and living in the UK](#)

Voting, community participation, life in the UK, international projects

### [Benefits](#)

Includes tax credits, eligibility and appeals

### [Passports, travel and living abroad](#)

Includes renewing passports and travel advice by country

### [Housing and local services](#)

Owning or renting and council services

### [Births, deaths, marriages and care](#)

Parenting, civil partnerships, divorce and Lasting Power of Attorney

### [Visas and immigration](#)

Visas, asylum and sponsorship

This website replaces



### [Business and self-employed](#)

Tools and guidance for businesses

### [Education and learning](#)

Includes student loans and admissions

### [Crime, justice and the law](#)

Legal processes, courts and the police

### [Disabled people](#)

Includes carers, your rights, benefits and the Equality Act

### [Environment and countryside](#)

Includes flooding, recycling and wildlife

“I'm delighted to see Government taking truly open standards seriously and think their swift adoption will drive much better collaboration... I look forward to supporting this change...and hope we (the Civil Service) stay the course on this one.”



# Cabinet Office

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Office of the Chief Technology  
Officer

Government Digital Service