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Our goal is government
working better

How? By helping
government use data to
make evidence based
decisions

GOV.UK/Performance:
using data to improve
government.

Users

Primary users: service teams

“We need good data so we can make the service better for those that need it”

Users

Primary users: service managers

Secondary users: senior officials, ministers, journalists, citizens, professional bodies, companies, charities.

Web dashboards showing statistics

No usernames or passwords

Accessible on mobiles & tablets

Real-time data available

Service dashboard

Tax disc

Tax disc is a service within [vehicle licensing](#), which also covers [SORN \(Statutory Off Road Notification\)](#).

This service is provided by the DVLA to relicense vehicles that are kept on public roads. This service does not include first vehicle registrations.

Users on start page

[more info](#)

Users currently on the GOV.UK Tax disc start page

351

users online now

User satisfaction (web)

[more info](#)

Average satisfaction score last month

92.9%

-2.13% ▼

December 2013

November 2013

Applications breakdown

[more info](#)

Tax disc applications per month broken into [digital](#), [Post Office](#) and [DVLA centre](#) applications

5m

4m

3m

2m

1m

0

Total
40.8m (100%)
last 12 months

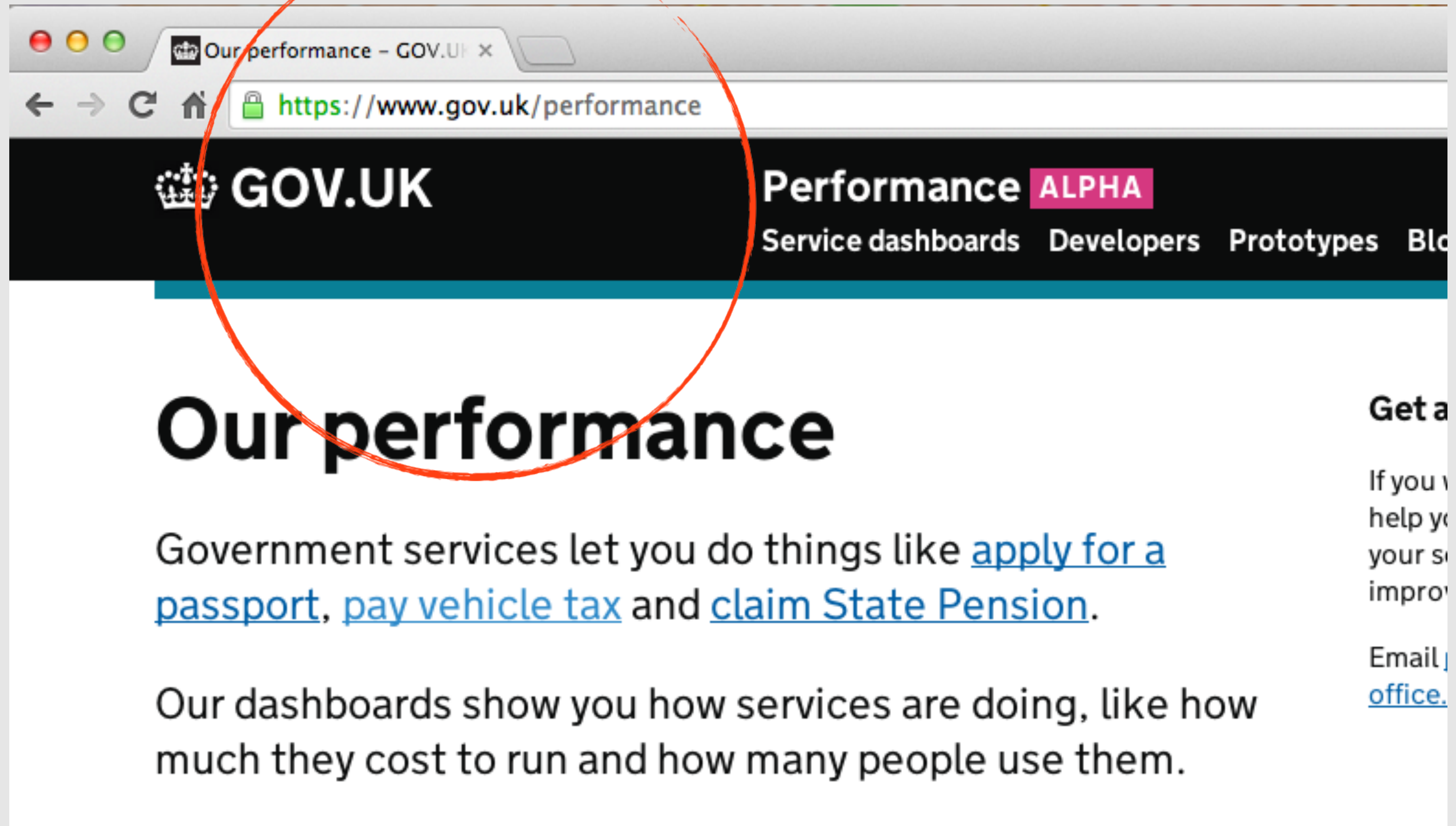
- Digital and automated phone
22.1m (54%)
- Post Office
18.0m (44%)
- DVLA centre
0.71m (2%)

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Our performance

Government services let you do things like [apply for a passport](#), [pay vehicle tax](#) and [claim State Pension](#).

Our dashboards show you how services are doing, like how much they cost to run and how many people use them.

Get a

If you want to help you improve your service.

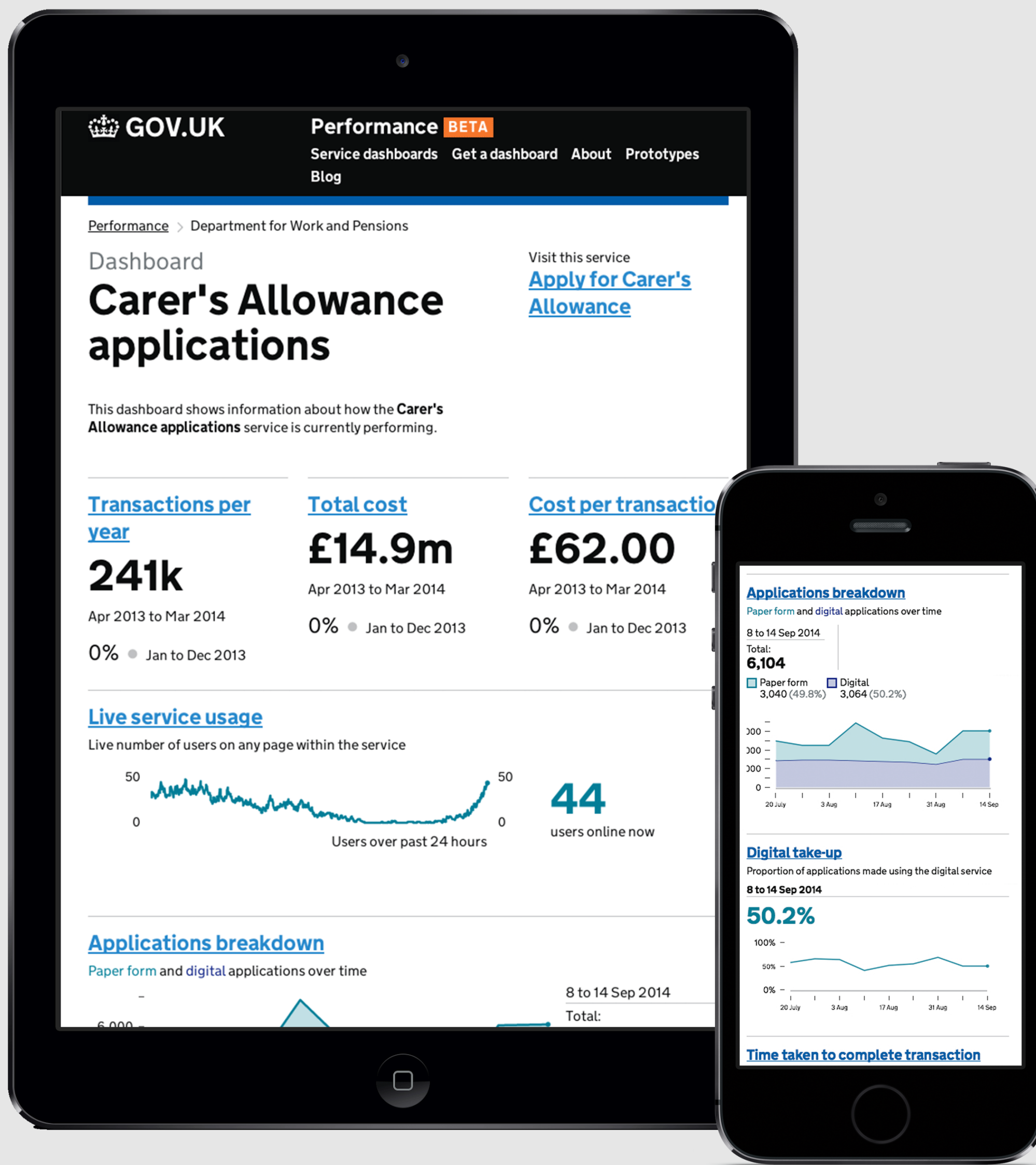
Email [our office](#).

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Have a look

<https://www.gov.uk/performance>



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