

2014/15 goals and objectives

Complete transition

DONE (MAY) HMRC contacts app beta; Specialist browse alpha; Organisation services page alpha; Unified site search results

DONE (JUN) Manuals format alpha

DONE (JUL) Statistics announcements replace ONS publication hub; New mainstream browse

DONE (AUG) Feature-complete transition tool

DONE (SEP) Initial build of API for HMRC manuals publishing; Search and browse improvements for specialist user needs

DEC Product features and tools for agencies with complex user needs

- sub-topic email alerts
- latest views by sub-topic
- Valuation Office Agency office finder
- medical device and drug safety finders
- investigation report finders for air, marine and rail accidents
- manuals format and HMRC manuals end-to-end publishing by API

DEC Content build, mappings and specialist browse tags for transitioning agencies

Operational excellence

DONE (APR) Scheduled publishing for mainstream content

DONE (JUN) Improved security for publishing access; Support path for content advice

DONE (AUG) Reporting KPIs for GOV.UK

DONE (SEP) 2nd content delivery network live; Ability for short URLs to be created by non-developers; Discovery on plans for 2015 election; Improved filters on business finance support finder

DONE (OCT) Alpha performance dashboards for user needs; All publishing guidance in one place; Smart answer syntax for non-developers

DONE (NOV) Changes to shared parental leave content and tools

DEC Election preparation: archiving approach and policy format prototype

DEC Convert most frequently updated smart answers to new smartdown syntax

DEC Ability to collect and validate user needs for all content

FEB Training programme for content designers in government

MAR Product changes for election

- dealing with deprecated content
- improved ministerial profiles
- changes to policy format

MAR* Content designers can edit smart answers in publisher

MAR Publishing starts with a user need

MAR* Audit and fix analytics tagging Includes external link tracking site-wide (postponed from Nov)

DEPRIORITISED Improvements to access and publishing permissions; Tools to improve content quality

DECEMBER 2014

One GOV.UK

DONE (JUN) Published alpha GOV.UK proposition; Improved blogs index and mobile design

DONE (AUG) Discovery on future direction of licensing service

DONE (SEP) Groundwork for simpler/more flexible technical architecture

DEC Page per court and tribunal with publishing API (with MoJ)

DEC Update Whitehall application to use new APIs and publishing backend

JAN Reduce technical debt

FEB Improvements to search accuracy and user journeys

MAR Complete move to simpler/more flexible technical architecture

DEPRIORITISED Improve start and done pages for services; Move detailed guides from root to /guidance; Consolidate formats

GOV.UK ROADMAP DECEMBER 2014

updated 02.12.2014

just shipped

changes released in the last month

DONE Latest view by sub-topic - lists of updates to all content relating to sub-topics (see for example at www.gov.uk/business-tax/vat/latest), meeting users' need to see what's changed

DONE Email alerts from sub-topics - meeting the need professional users have to be notified when content about a sub-topic is changed

DONE Change notes workflow in mainstream publisher alerts - relating to the above, the ability to flag substantive changes to mainstream content and briefly describe what's changed

DONE Contacts application format improvements - better display of contact information held in the contacts app (currently used by HMRC only)

DONE Scrape and import of accident investigation reports content - populating new finders for marine and rail accident investigations

DONE Display HMRC manuals in site search and deploy HMRC manuals publishing API to production - progress towards the ability for HMRC to publish complex internal tax manuals to GOV.UK

DONE Shared parental leave calculator - eligibility tool for expectant parents consolidating new and existing legislation

DONE Reduce cache time of collections format - changes to collections are served more quickly to users, for Autumn Statement

DONE Export document lists to CSV from Whitehall publisher - data export tool to help publishers audit and maintain their content

DONE Usability improvements to history and notes in publisher

DONE Serve assets from second CDN - avoiding reliance on a single CDN provider

DONE Communication with locked-out/suspended signon users - better support when users can't log in

DONE Improved service and info links on organisation pages - consistent layout options for top links on organisation pages, with either a 'news priority' or 'service priority'

DONE Baseline metrics for Whitehall application - establishing current cost and performance data before starting reconstruction

DONE Single publishing pipeline: tagging related items - further progress towards a more flexible, scalable publishing system

DONE Build new content register - technical improvement enabling the search and browse team to link any content together

DONE Dart charge content - content changes and support for the new Dart crossing payment service going live

DONE Immigration tool content changes - updating the tools for employers

- Complete transition**
- Operational excellence**
- One GOV.UK**
- Business as usual iteration**

in progress

doing / planned for this sprint and next

planned

under consideration for 3-6 sprints away

content

major updates

- ALB transition content, IA and tools
Complete transition of all agency and HMRC information publishing to GOV.UK
- Spot checks of depts and policy content
- Disclosure Barring Service checker
- Landlord checking service
- Travel advice format review
- Pension credit calculator
- Births/deaths centralisation (parts 3 and 4)
- Tax-free childcare guidance
- Start page research

- Review of training needs and content support provision post-transition
- Review of Fast Stream user journey

user support

- 90% Workflow for validating user needs ability to review and approve user needs before they are published on public /info dashboards
- 5% Filter feedback explorer by organisation improving ability for publishers to query anonymous feedback to improve content

- Firebreak - product teams will be addressing technical debt, improving our process and tools and forming into new teams during January 2015.
- Filter feedback by date and export to CSV
- Tooling for 1st line support team to improve anonymous feedback data quality
- Report a problem (anon feedback) redesign

infrastructure

- 10% Remove tagalog - better server logging
- 25% Automate machine reboots
- 0% Environment for publishing 2.0 and whitehall pop-up
- 50% Discovery: serving GOV.UK from multiple datacentres
- 0% Discovery: new platform requirements

- Firebreak (see above)
- Move backend behind CDN
- Prepare licensing app to move behind CDN

search & browse

- 0% Address technical debt and iterate on latest view, tagging and email alerts making improvements to the minimal viable functionality of sub-topics

- Firebreak (see above)
- Links from mainstream browse to topics
- Remove detailed guide categories
- Improve search results ranking (quick wins)
- Improve search index: attachments
- Improve search index: all content formats

publishing

- 50% Publishing pipeline: content preview
- 5% Downtime on service start pages - to warn users of planned downtime
- 25% Improve the 'in review' list in mainstream publisher
- 50% Improve usability of signon tool for retrieving forgotten passphrase
- 75% Decouple 'expectations' functionality from transaction format
- 0% Content store: intent to publish - part of adding support for scheduled publishing to the new publishing pipeline

- Firebreak (see above)
- Subadmin role in signon to manage privileges
- Migrate travel advice publisher to use content store
- Whitehall permissions improvements
- Product changes for election 2015

user formats

- 60% Migrate register a birth to Smartdown
- 0% Migrate register a death to Smartdown
- 0% Migrate overseas passports to Smartdown
- 80% Explore migration of Highway Code to new manuals format
- 99% Find an Embassy - awaiting data changes before going live

- Firebreak (see above)
- Migrate marriage abroad to Smartdown
- Ability for content designers to update smart answers in publisher
- Product changes for election 2015

product gaps

- 80% Email notifications for MHRA drug and medical device alerts
- 85% Content import for MHRA drug safety updates
- 70% Content import for MHRA alerts
- 0% Major/minor edit workflow for finders
- 0% HMRC manuals and generic manuals format frontend template iteration
- 0% CMA historical cases scrape and import blocked until content import is completed for transitioning agencies

- Firebreak (see above)
- Remaining work on finders and manuals will be picked up by other teams from February.

transition/APIs

- Redirect transitioning site URLs mappings and redirects for transition of remaining agencies and HMRC
- 0% Support Ofsted go-live
- 10% Support 1st end-to-end publish of HMRC manual via API
- 0% Support MHRA go-live
- 0% Courts and tribunals pages and MoJ publishing API

- Firebreak (see above)
- Display HMRC manuals on relevant sub-topic pages
- Support for images in publishing API

election prep

5 Nov to 17 Dec

- 85% Define approach for deprecated content guidance for publishers, and discovery of product changes related to old content
- 60% Prototype changes to policy format planning changes to meet user needs for policy information after the election
- 80% Election logistics playbook documenting how GOV.UK will be used post-election

- Firebreak (see above)
- Election-related product changes will be picked up by other teams from February.

whitehall

5 Nov to 17 Dec

- 70% Draft schema for all GOV.UK formats Update defining how we can separate end-user templates from publishing systems
- 10% Build a separate frontend to serve Whitehall formats simplifying our technical architecture so we can continue to iterate /government

- Firebreak (see above)
- Work on reconstructing the Whitehall application will continue into next year

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DECEMBER 2014

items in this column can and probably will change as our understanding of the needs of GOV.UK users changes